### Improving Your Hotel Business Strategy



## Improving your Hotel's Business Strategy for the Future!

#### Hoteliers must try to predict the future and plan new ways of running their hotels by questioning;

- How will guest booking behaviour change in the future?
- Which trends would stick through and which ones would pop up in the future?
- How much are they willing to invest in new marketing tactics?

Improving Your Hotels Business Strategy ebook
Based on a public survey by SiteMinder



## Essential Hotel Sales Strategies For The Future

Direct Bookings Group Bookings Cross Promotional Sales

Destination Marketing Guest Reward Strategies Revenue Management Strategies

## Essential Hotel Sales Strategies For The Future

**Direct Bookings** are the stepping stone for achieving **better liquidity** at your hotel.

Revenue management focuses on selling in **large quantities** and requires hoteliers to arrange prices according to **seasonality**.

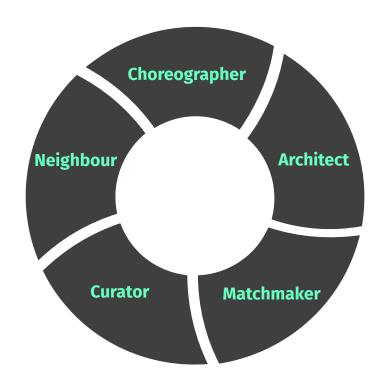
It is crucial for hotels to **cross promote** with any events within their vicinity. **Group bookings** should be targeted to increase room sales with such event promotions.

## Essential Hotel Sales Strategies For The Future

Being rewarded is highly valued, mostly by millenials. Having the **best loyalty program** might give your hotel the cutting edge.

Working with **local businesses** will help your hotel. Local tourism businesses should work with hotels to **promote their locality**.

## **5 Key Strategies** to Think About!



Improving Your Hotels Business Strategy ebook
Based on a public survey by Overseas Adventure Travel

## **The 5 Key Strategies**

Choreographer

Neighbour

Architect

Curator

Matchmaker

Acts as a virtual concierge

Fitting with the surroundings

Using all the hotel grounds to benefit the guest

Integrating experiences

Allowing guests to create the brand culture

Improving Your Hotels Business Strategy ebook
Based on a public survey by SiteMinder

## **Future Guest Booking Behaviour**

Online Booking Market grew by 10% each year since 2014 Total Hotels Sales Revenue will hit **\$817 Billion** in 2020 **148.3 million** online bookings are made each year

Mobile bookings to **rise to 60%** by 2021

# Jump starting your hotel's marketing

Having a proper marketing strategy in place will ensure that your hotel can have a leverage over competitors. Key marketing strategies to consider and implement are:

- Leverage technology to help support guest experience
- Make use of social media
- Best loyalty program on the market
- **Partner** with top local businesses
- Turn guests into brand advocates

Improving Your Hotels Business Strategy ebook
Based on a study by **e-marketing associates** 

"As a general rule of thumb, hotels should spend around 5 percent of their total revenue on marketing to maintain their current position. Hotels looking to grow or gain greater market share should budget a higher percentage—usually around 10 percent."

Improving Your Hotels Business Strategy ebook

Based on a public survey by Frog Dog Magazine

#### The beauty of Solo Travel is the ability of being unique.

How will you be unique?



Get in touch:

sam.zammit@lucandadirect.com.

## We're your Partner

We don't just want a new client, we want a **partnership.** 

